

Subscription Terms

Effective Date: January 1, 2025

Please read these synthoframe subscription terms ("Terms") carefully, as they govern your use of the synthoframe subscription service.

1 Pricing

The pricing for synthoframe's paid service accounts varies depending on the subscription period. For specific pricing for each type of subscription account, please refer to the official announcements on the synthoframe official website. Please note that our subscription fees may be subject to change; however, synthoframe will notify you in advance before implementing any such changes.

2 Representing a Company or Legal Entity

synthoframe LIMITED (referred to as "synthoframe," "we," or "our") only charges subscribers for subscription fees. If you access and use the service on behalf of a company (e.g., your employer) or another legal entity, you represent and warrant that you have the authority to bind that company or legal entity to these Terms. In such a case, "you" and "your" will refer to that company or legal entity.

3 Service Content and Orders

All information regarding the specific content, features, service standards, paid service packages, service duration, subscription fees, and fee components for synthoframe's paid services is subject to the official announcements on the synthoframe official website and will be listed on your order page. Before subscribing to synthoframe's paid services, it is recommended that you thoroughly review, understand, and confirm the information provided on the synthoframe official website and your order page. synthoframe is not responsible for inaccurate subscriptions or subscriptions that fail to meet your needs due to your own actions or decisions.

4 Payment Methods and Refunds

synthoframe offers you a variety of convenient payment methods, which can be found in the official announcements on the synthoframe official website. You can choose your preferred method to complete the payment. All subscription fees are paid in the currency displayed at the time of payment (unless otherwise stated during the payment process), are non-cancellable, non-refundable (unless explicitly stated otherwise in these Terms), and non-offsettable.

5 Service Provision

synthoframe will only provide you with its paid services after you have completed the payment. Until you have paid the agreed-upon subscription fees in full, synthoframe has no obligation to provide you with any

services and/or technical support, with the exception of any free services that we announce on the synthoframe official website at our own discretion.

6 Refund Policy

Unless required by applicable law, you will not receive any partial refund of the subscription fees you have paid.

7 Payment Data

During the payment transaction process, we do not collect, store, or process any personal data, including but not limited to your name, financial information (bank account number, bank name, Swift Code, billing address), etc. The aforementioned data is handled by the payment service provider, Stripe (<https://stripe.com/legal>), and the payment is completed after your final confirmation. Please review Stripe's privacy policy for more information.

8 Automatic Renewal

By agreeing to these Terms and purchasing a paid service, you acknowledge that your subscription has an automatic renewal feature and you accept all automatic renewal obligations until you cancel your subscription. Additionally, you may choose not to enable automatic renewal during your initial payment. If you have not canceled automatic renewal after your initial payment, we (or our third-party payment processor, Stripe) will automatically charge you the corresponding subscription fee on the next payment date based on your subscription type (e.g., monthly or annually), which corresponds to the start date of your subscription. If you decide not to continue using the subscription service, please be sure to cancel your subscription on your account management page before the next payment date. If your subscription start date does not exist in the next month, your automatic renewal will be charged on another date we deem appropriate. For example, if you start a monthly subscription on January 31, your next payment date will likely be February 28.

9 Taxes

All subscription fees do not include taxes, and you agree to: (a) pay all sales/use taxes, value-added taxes, personal property taxes, or other taxes (including any interest and penalties) associated with the transactions and payments under these Terms, excluding taxes based on our income, employees, or real estate; and (b) be responsible for submitting any information or tax returns in this regard. If we were supposed to collect taxes but did not at the time of sale, we reserve the right to charge you for the applicable taxes at a later date.

10 Withholding

All payments you make to us under these Terms are free and clear of any deductions or withholdings. If any such deduction or withholding is required by applicable law, you will pay the necessary additional amount to ensure that the net amount we receive after the deduction or withholding is equal to the full amount we

would have received had no deduction or withholding been required. Both parties will use commercially reasonable efforts to cooperate with each other to help obtain, reduce, or eliminate any necessary withholding, deduction, or royalty tax exemptions where applicable.

11 Promotions

You fully understand that any free service items or promotions in the synthoframe fee structure are one-time special offers separate from the regular subscription fee. Such free service items or promotions may not be redeemed for cash and/or used to offset subscription fees.

12 Contact Us

If you have any questions about the above content or would like more details, please send your questions to support@synthoframe.com. We will reply and provide feedback within seven (7) business days of receiving your questions.